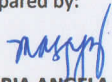


**2018 BUDGET AND OPERATIONAL ACCOMPLISHMENT**

ADJUSTED APPROPRIATION		₱54,637,450.00					
I. Operations							
OO : Healthy competitive public telecommunications and broadcast environment fostered and safety in maritime and aeronautical navigation ensured resulting to public safety and satisfaction							
RADIO COMMUNICATIONS, BROADCAST AND TELECOMMUNICATIONS MANAGEMENT AND ENFORCEMENT PROGRAM							
PARTICULARS		DESCRIPTION	TARGET	ACCOMPLISHMENT	PERCENTAGE		
<b>Outcome Indicators</b>		<b>Operational Accomplishment</b>					
1. Percentage increase with access to reliable telecommunication service providers at just and reasonable rates	6,000 Issued New Radio Station License (CMTS)						
2. Increased broadband speed at just and reasonable rates	7 Mbps						
3. Percentage of consumer satisfaction in broadcast and telecommunications services	85%						
<b>Output Indicators</b>		Financial Accomplishment	402,563,606.82	830,594,920.99	206.33%		
1. Percentage of authorization cases acted upon within the prescribed time	100%	Number of frequency channel assignments made	321	2,427	756%		
2. Percentage of complaints received against frequency channel assignments made acted upon within the prescribed time	100%	Number of licenses , permits, registration and certificates issued	6,461,143	8,758,442	136%		
3. Percentage of licenses, permits, registrations and certificates issued within the prescribed time	100%	Number of acted consumer complaints	0	0	0		
4. Percentage of consumer complaints acted upon within the prescribed time	100%	Number of Administrative cases disposed	1,312	1,481	113%		
		Number of Radio Station Inspected	19,322.00	69,410.00	359%		

Prepared by:



**MARIA ANGELA S. PINGOY**  
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Approved:



**DELILAH F. DELES**  
 Deputy Commissioner/  
 OIC NTC NCR